**Electronic Prescribing**

**Section:** Pharmacy Operations

**Compliance:** URAC Specialty Pharmacy 2.1

**URAC Standards:** CSCD 13, PHARM-OP 2

**Policy ID:** 7.8

**Approved by:**

**POLICY**

<insert practice name>’s pharmacy dispensing system supports electronic prescribing and has the ability to integrate with its drug management system <insert pharmacy operating system> Electronic prescribing serves to enhance information flow and promote quality and safety. **[CSCD 13]**

<insert practice name> electronic claims processing complies with the requirements of the National Council for Prescription Drug Program (NCPDP) standard claims transactions for pharmacy drug claims, eligibility, benefit coordination and related pharmacy services. **[PHARM-OP 2 (e)]**

The National Council for Prescription Drug Program (NCPDP) standard transactions are the code set standards under HIPAA for the retail pharmacy environment. As a member of the National Council for Prescription Drug Programs, Inc. (NCPDP), <insert pharmacy operating system> has applied NCPDP standards and guidelines to its business practices. <insert pharmacy operating system> continues to closely monitor both NCPDP and ANSI standards.

<insert pharmacy operating system> allows the ability to Send or receive electronic orders in real time with HL7 interfaces

**PROCEDURE**

<insert practice name> utilizes the <insert pharmacy operating system> pharmacy program for electronic Rx claims. <insert pharmacy operating system> offers the safety of electronic prescriptions through an NCPDP SCRIPT-based interface with e-prescribe systems from SureScripts, MedAvant (formerly ProxyMed), Emdeon (formerly WebMD) and RxNT. **[PHARM-OP 2 (a)]**

1. <insert practice name>’s electronic prescribing system will comply with the National Council for Prescription Drug Program (NCPDP) **[PHARM-OP 2 (e)]**
2. <insert practice name> electronic prescribing system includes: **[PHARM-OP 2 (c, d)]**
   * A unique provider electronic identifier **[PHARM-OP 2 (b)]**
   * Consistency with security standards **[PHARM-OP 2 (c)]**
   * Promotes safe and effective prescribing, when providing the following:
     + Verification of third party via Eligibility Checker TM identifying patient by DOB,
     + last 4 digits of Social Security Number and Zip Code
     + Formulary benefits **[CSCD 13]**
     + Medication history **[PHARM-OP 2 (d-i)] [CSCD 13]**
     + Prescription fill status **[CSCD 13]**
     + Provider notification **[CSCD 13]**
     + Eligibility (Medicare, Private insurance etc. **[PHARM-OP 2 (d-iii)] [CSCD 13]**
     + Troubleshoot/Retransmit claims with missing or invalid data

* Promotes interoperability with internal and external sources **[CSCD 13]**
* Produces alerts to the prescriber for undesirable or unsafe situations, such as drug-drug interactions, drug-allergy interactions, drug-disease state interactions, or potentially inappropriate dosing **[CSCD 13]**

1. The NCPDP provides pharmacies with a unique national identifier (seven-digit number) that assists pharmacies in their interactions with the pharmacy payers and claims processors. This provider number requires providers, pharmacist and other health care providers to use the National Provider Identifier (NPI) to identify individual health care providers in e-prescribing transactions for Medicare Part D. With the adoption of NPI, <insert practice name> has sped the workflows by eliminating call- backs by pharmacies to medical offices to verify the identity of the individual prescriber. <insert practice name> may also use other identifiers i.e. Drug Enforcement Agency Number (DEA), Employer Identification Number (EIN) or Social Security Number. **[CSCD 13]**
2. With the electronic prescribing system that interfaces with <insert practice name>’s pharmacy management system, the formulary and benefits information is available for the prescribers to communicate with the consumer about what drugs are covered by their drug benefit plan. Also the medication history that is available in the system, allows providers, pharmacists and other healthcare providers to communicate among themselves about prescribed medications that a consumer has taken or is taking, including those prescribed by the providers **[PHARM-OP 2 (d-I, ii, iii)]**
3. The prescription fill status allows the providers to receive notification via e-mail from the pharmacist. These notifications can assist health care providers to monitor patients with chronic conditions by providing an indicator as to whether patients are taking their medications. These notifications include: **[CSCD 13]**

* Prescription has been delivered
* Prescription has been partially filled
* Problem with delivery
* Refill not been ordered when it should have been

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