**Integration and Coordination with Existing Benefits**

**Section:** Fiscal Responsibilities

**Compliance:** URAC Specialty Pharmacy 2.1

**URAC Standards:** CSCD 5

**Policy ID:** 4.1

**Approved by:**

**POLICY**

<insert practice name> will be aware of its clients existing health programs and benefits. <insert practice name> will integrate and coordinate communication and services into existing health and service offerings by the client. With the coordination of communications it ensures that the patients/caregivers do not receive conflicting information about <insert practice name> and its clients**. [CSCD 5]**

**PROCEDURE**

1. <insert practice name> has the ability to:
   1. Integrate its program into the client’s existing health and service offerings **[CSCD 5 (a)]**
   2. Coordinate communications, materials and procedures with the client’s health and service offerings **[CSCD 5 (b)]**
2. Through continual communication between <insert practice name>’s Pharmacy Manager and the payers/clients, <insert practice name> is updated with the payers/clients new/revised services as it relates to the services that are provided by <insert practice name>.
3. The patients are informed that <insert practice name> will be providing the medication and costs associated medication

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