NCODA
CENTER OF EXCELLENCE
MEDICALLY INTEGRATED PHARMACY ACCREDITATION

NCODA's accreditation program is committed to empowering medically integrated pharmacies servicing oncology patients to deliver the highest level of performance that brings sustainability and value for all stakeholders. The program, based on compliance with the ASCO/NCODA Patient-Centered Standards for Medically Integrated Dispensing, focuses on enhanced patient care and quality of services.

Our program was built on the following principles/tenets:

- Patient-Centered
- Always Collaborative
- Quality & Value to All Stakeholders
- Robust
- Independent
- Innovative
- Budget Neutral

Why choose NCODA CoE MIP Accreditation?

NCODA's CoE MIP Accreditation Program in unique in several ways:

1. It is the ONLY accreditation program designed specifically for medically integrated pharmacies dispensing oral oncolytics
2. Our program was designed to achieve the four goals of the Quadruple Aim: 1) Improved patient experience, 2) Better outcomes, 3) Improved clinician experience, and 4) Lower costs
3. The program is extremely patient-centered which eliminates non-value-added requirements
4. It includes innovative standards and tools specifically designed to improve patient outcomes and enhance quality of services in MIPs
5. The program is cost friendly, coming in between 15-25% lower than current pharmacy accreditations in this space

Eligibility Requirements

To apply for NCODA CoE MIP Accreditation, the organization must meet the following eligibility requirements:

- The organization, or at least one employee of the organization, must be a member of NCODA. NCODA membership is complimentary and can be obtained at the following link: https://www.ncoda.org/become-a-member/
- NCODA membership includes access to helpful tools and templates that can be used to demonstrate compliance with the NCODA standards.
- The organization must be a medically integrated pharmacy currently dispensing oral oncolytics to > 50% of its patient population.

Accreditation Process

Step 1

- Submit accreditation inquiry on NCODA website
- Complete contracting process
- Submit payment

Step 2

- Upload evidence and submit self-study
- Address areas of non-compliance

Step 3

- One day onsite survey

Step 4

- Deidentified report reviewed by Accreditation Review Committee (ARC)

Step 3

- Final accreditation decision issued to pharmacy

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Standards Overview

1.1 Patient Relationships
- Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- Patient access to MIP team
- Contingency planning to ensure continuity of services during an emergency

1.2 Patient Evaluation and Education
- Patient Evaluation prior to initiation of therapy
- Formalized patient education

1.3 Adherence and Persistence
- Measuring and monitoring patient adherence
- Addressing non-adherence

1.4 Safety
- Identity verification
- Drug utilization review
- Medication stability during shipping
- Labeling

1.5 Refilling of Prescriptions
- Refill requirements
- Discontinuation of Treatment
- Interventions

1.6 Documentation
- Patient record requirements

1.7 Benefits Investigation
- Benefits investigation process
- Financial assistance/support

1.8 Medication Disposal
- Patient and MIP disposal of medications

1.9 Patient Satisfaction
- Patient satisfaction
- Complaint process

FE 1.1 Mission Statement
- Mission Statement requirements

FE 1.2 Organization Management
- Organizational chart
- Employee management

FE 1.3 Business Plan
- Practice scope and limitations

FE 1.4 Operational Elements
- Practice workflow
- Billing and claims
- Audit preparation and readiness
- Regulatory compliance
- Reporting of violations
- Addressing third party audits

FE 1.5 Communication Plan
- Marketing and communication materials
- Coordination of care

FE 1.6 Continuous Quality Improvement
- Required Standard Operating Procedures (SOPs)
- Continuous Quality Improvement (CQI) Program
- CQI Committee

FE 1.7 Electronic Systems Infrastructure
- Integration of systems
- Protection of PHI

FE 1.8 Handling of Medication
- Inventory
- Medication storage
- Handling of hazardous drugs and materials
- Handling of controlled substances
- Medication handling for patients

FE 1.9 Adverse Drug Reactions (ADRs)
- Documenting, addressing, and reporting ADRs