



Name: **Charlotte LaGreca, CPhT**

Practice: Arizona Oncology

Title/Role: CPhT/Admixture Technician Senior

**1) How did you hear about NCODA's Oncology Pharmacy Technician Association (OPTA)?**

I heard about OPTA while working at Arizona Oncology with Teri Roberts. She mentioned she is a part of the association for Continuing Education. She invited me to one of the Zoom calls and the rest is history.

**2) How can OPTA or NCODA help you and your practice?**

Both associations have helped a lot with different types of education. An example is learning about some new Oncolytics and new drug indications for our patients.

**3) What type of pharmacy does your practice contain (i.e. Medically Integrated Pharmacy, Retail, etc.)?**

Our Pharmacy consists of both MID and Admixture. I am primarily in the IV Pharmacy in my position. However, there are a lot of changes coming with our new office being built in the next year. I'm hoping to become more active in the MID portion alongside of Teri.

**4) Explain your current role at your practice.**

My current role at our practice consists of providing IV admixtures for our patients. I am currently the only tech for our Prescott location. So, I mix everything in the hood in Prescott Valley then transport the Chemotherapy to our Prescott location.

**5) What do you enjoy most about your current position?**

I am such a people person, and my patients are truly my favorite part of my position. Sometimes, even with the difficult part of saying goodbye, I enjoy learning about my patients and their lives outside of the chemo they receive.

**6) What do your day-to-day responsibilities include?**

My day starts off collecting the Chemotherapy in Prescott Valley, I mixed from the night before and mixing anything with a shorter shelf life that morning. I then travel the 16 miles to our Prescott office and store everything to be ready for admixture for when our patients come in. Our hood in Prescott isn't certified to mix Chemo in so all must be done with the vent certifications in Prescott Valley. As the day goes by, I prepare any pre-meds and push the chemotherapy when the patients arrive. I can connect with patients in between mixing and it's truly a joy, well my favorite part of the day. I get my order ready, drug ordered for mixing, and travel back to Prescott Valley to mix for the next day just to start all over again.

**7) Do you assume any specialized duties/responsibilities from time-to-time?**

I do get to work with Teri on Friday's training and helping with MID. When our offices are combined with our new building I'm hoping to stay with Teri as one of her MID tech's.

**8) Do you have any "best-practices" that you use at your practice that you would like to share with other OPTA members?**

I'm a neat freak! Haha!! And Customer Service is a must for day to day. Along those lines comes Patient Safety and an all-around passion for the people I work with and the patients I get to build a relationship with.

**9) Are there any areas where you / your pharmacy can improve (i.e. patient education, improved process workflow, etc.)?**

While there is always room for improvement, I believe with our offices combining it will expand the Patient interaction and possibility to help more with their education and treatment. Personally, I can always learn more about the drugs and treatments given to my patients.

**10) What advice do you have for any technicians who are new to the oncology/hematology field?**

Buckle Up Buttercup!! There will be highs and lows with getting to know your patients. However, I can tell you that you won't meet someone as amazing as your patients. It seems that when there is a life expectancy put out there, people realize that it's easier to be kinder than the other way around. So, enjoy your coworkers, patients, and Doctors. They become a big part of your family. And use them to help with the good and the sad.