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Patients cared for by their provider pick up their cancer medication (pills, tablets, capsules).

02

This can be done in the doctor's office or cancer center that have Medically Integrated Dispensing (MID) services, but most times it can only be filled **ONCE** here if at all.

03

Mail Order pharmacy companies make deals with Payers and Employer groups (who decide where patients must receive their medications). This level of control becomes a huge obstacle for better patient care.

04

Mail Order companies ship across the country, which can delay a patient from receiving their prescription...often resulting in minimal oversight on the patient's daily care.

05

Mail Order companies call patients but often do not know enough to engage in proper patient management, especially in cancer care.

07

This results in patient dissatisfaction in many ways, such as:

- **Delays in receiving the prescription**
- **Receiving too much drug (when the doctor already changed to a different drug or quantity)**

This can cost the patient and overall healthcare system thousands of dollars in waste.

06

This problem leaves the crucial MID team (pharmacists, nurses, doctors and the entire patient care team) out of the loop. Patients may even refuse to take the drug because they're side effects aren't properly managed by the Mail Order companies.

BEFORE - BEYOND THE FIRST FILL