



# Multi-Specialty Accreditation



NCODA.ORG

No medically integrated pharmacy accreditation programs!

Other accreditation programs are designed for mail order pharmacies and include burdensome requirements to address lack of EMR access

## WHY?

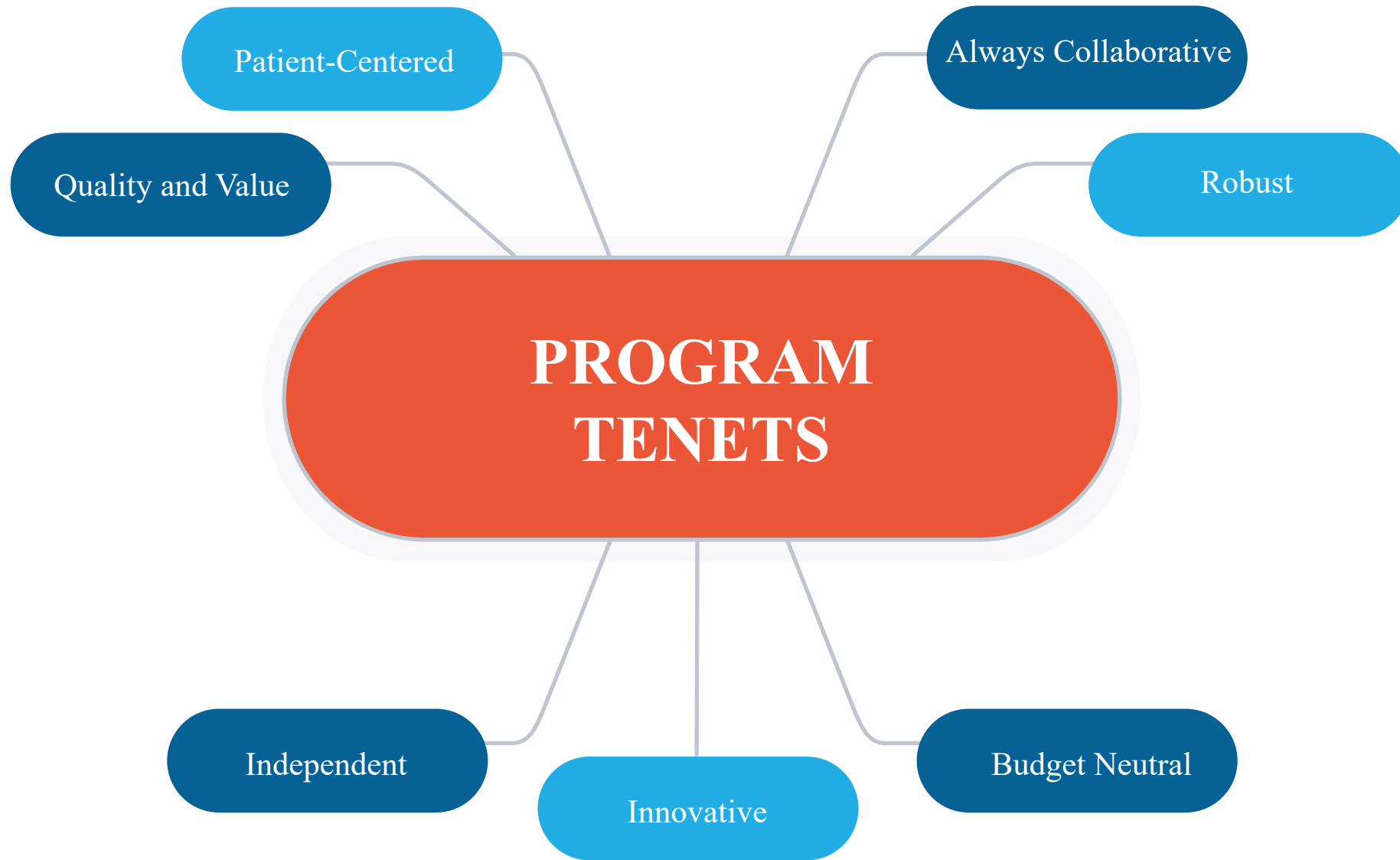
Current accreditation programs are pricey and typically require assistance from an outside consultant at an additional cost

Multiple requests for CoE MIP accreditation program for multi-specialty pharmacies

# NCODA Center of Excellence Medically Integrated Multi-Specialty Pharmacy Accreditation Program

- First and Only Accreditation Program Built for Medically Integrated Multi-Specialty Pharmacies
- Built and compliant with **ASCO/NCODA Patient-Centered Standards** for Medically Integrated Dispensing
- Focused on **enhanced integrated patient care** and **quality of services**







**The NCODA CoE MIP  
Accreditation Program is  
designed to meet the four  
goals of the  
Quadruple Aim**



# Accreditation Standards Overview

## 1.1 Patient Relationships

- ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- ✓ Patient access to MIP team
- ✓ Contingency planning to ensure continuity of services during an emergency

## 1.2 Patient Evaluation and Education

- ✓ Patient Evaluation prior to initiation of therapy
- ✓ Formalized patient education

## 1.3 Adherence and Persistence

- ✓ Measuring and monitoring patient adherence
- ✓ Addressing non-adherence

## 1.4 Safety

- ✓ Identity verification
- ✓ Drug utilization review
- ✓ Medication stability during shipping
- ✓ Labeling

## 1.5 Refilling of Prescriptions

- ✓ Refill requirements
- ✓ Discontinuation of Treatment
- ✓ Interventions

## 1.6 Documentation

- ✓ Patient record requirements

## 1.7 Benefits Investigation

- ✓ Benefits investigation process
- ✓ Financial assistance/support

## 1.8 Medication Disposal

- ✓ Patient and MIP disposal of medications

## 1.9 Patient Satisfaction

- ✓ Patient satisfaction
- ✓ Complaint process

# Accreditation Standards Overview (Cont.)

## **FE 1.1 Mission Statement**

- ✓ Mission Statement requirements

## **FE 1.2 Organization Management**

- ✓ Organizational chart
- ✓ Employee management

## **FE 1.3 Business Plan**

- ✓ Practice scope and limitations

## **FE 1.4 Operational Elements**

- ✓ Practice workflow
- ✓ Billing and claims
- ✓ Audit preparation and readiness Regulatory compliance
- ✓ Reporting of violations
- ✓ Addressing third party audits

## **FE 1.5 Communication Plan**

- ✓ Marketing and communication materials
- ✓ Coordination of care

## **FE 1.6 Continuous Quality Improvement**

- ✓ Continuous Quality Improvement (CQI) Program
- ✓ CQI Committee

## **FE 1.7 Electronic Systems Infrastructure**

- ✓ Integration of systems
- ✓ Protection of PHI

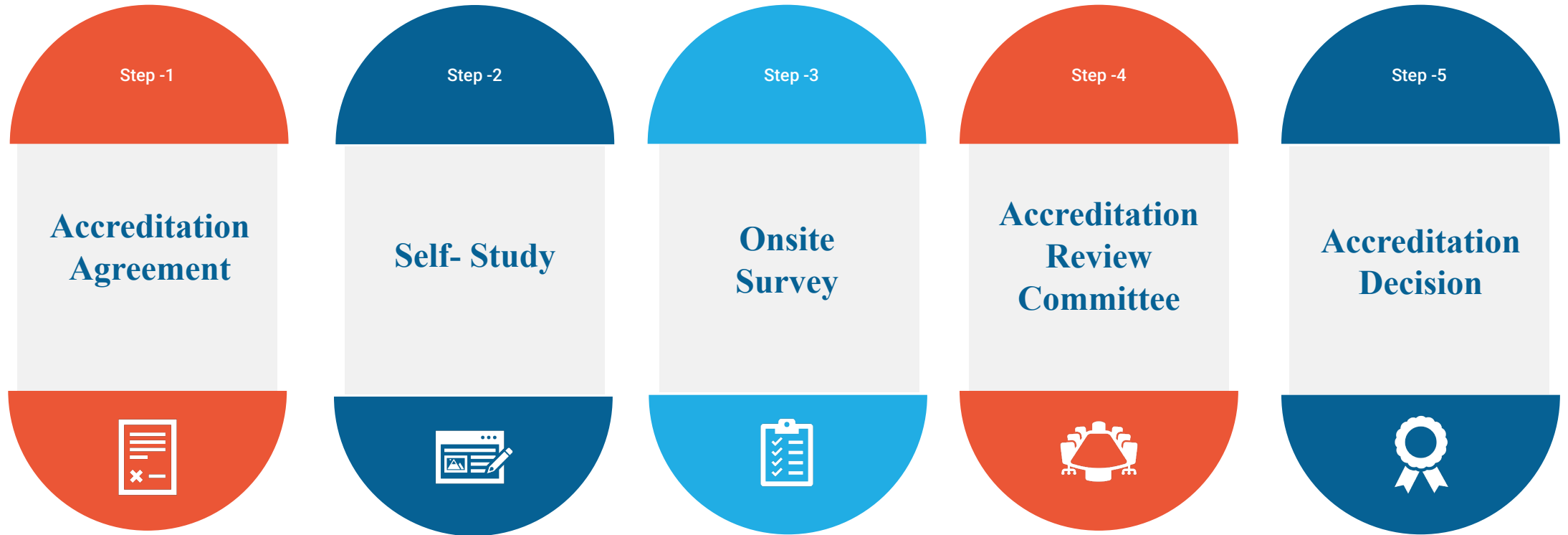
## **FE 1.8 Handling of Medications**

- ✓ Inventory
- ✓ Medication storage
- ✓ Handling of hazardous drugs and materials
- ✓ Handling of controlled substances
- ✓ Medication handling for patients

## **FE 1.9 Adverse Drug Reactions**

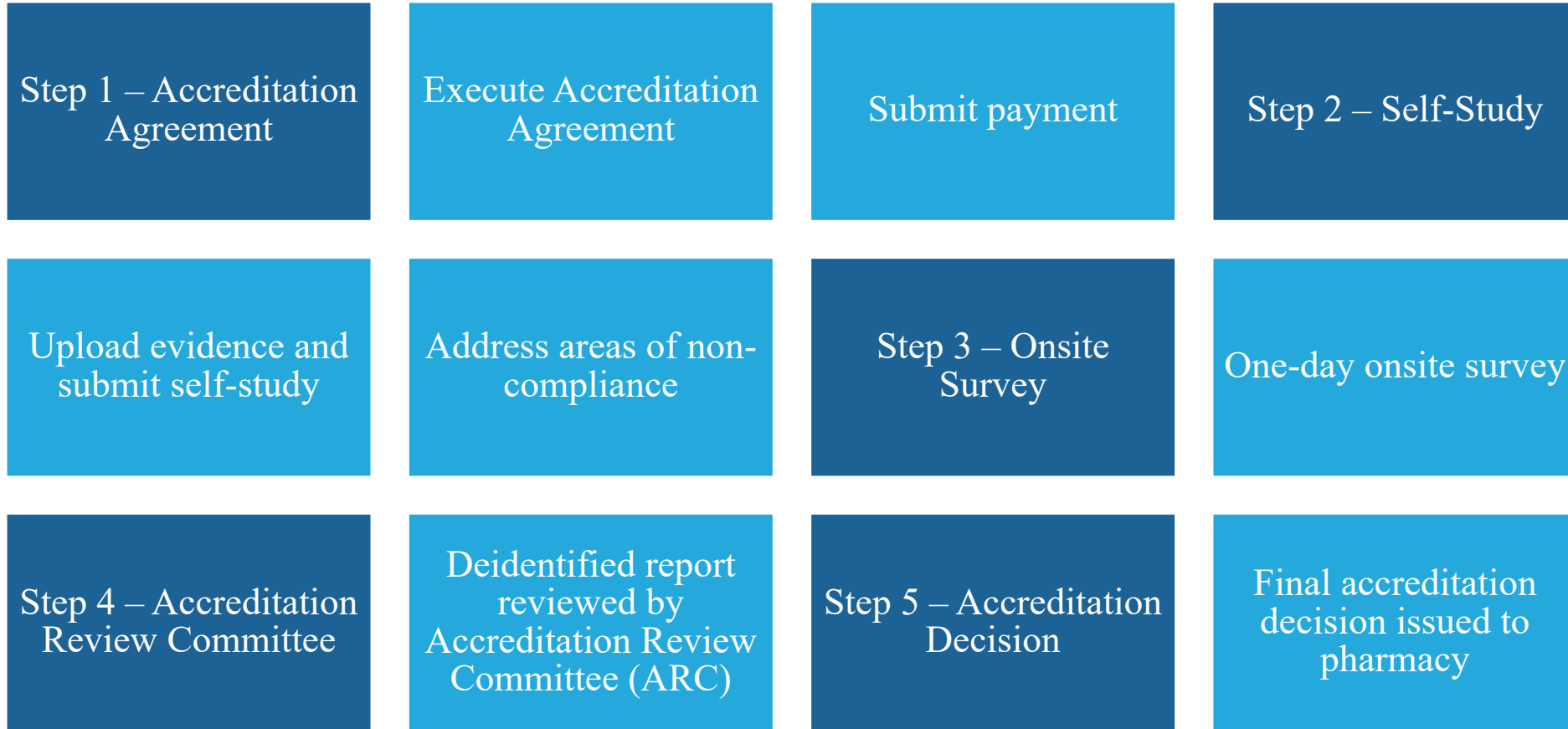
- ✓ Documenting, addressing, and reporting ADRs

# Accreditation Process





# Accreditation Process (Cont.)



**The accreditation process will take 8-12 months.**

# What Sets Us Apart?

**First and Only** accreditation program designed specifically for medically integrated multi-specialty pharmacies

**Eliminates clinical fragmentation** through seamless coordination with the patients Care Plan Protocol

**Patient-centered standards** without the presence of administrative burdens

**Innovative standards** specifically designed to improve patient outcomes, enhance quality of services, and decrease costs

**Dedicated ongoing support** eliminates the need for costly accreditation consultant

**Accreditation Tools and Resources** developed / reviewed by practicing pharmacists

