



Multi-Specialty with Oncology Focus Accreditation



NCODA.ORG

No medically integrated pharmacy accreditation programs!

Other accreditation programs are designed for mail order pharmacies and include burdensome requirements to address lack of EMR access

WHY?

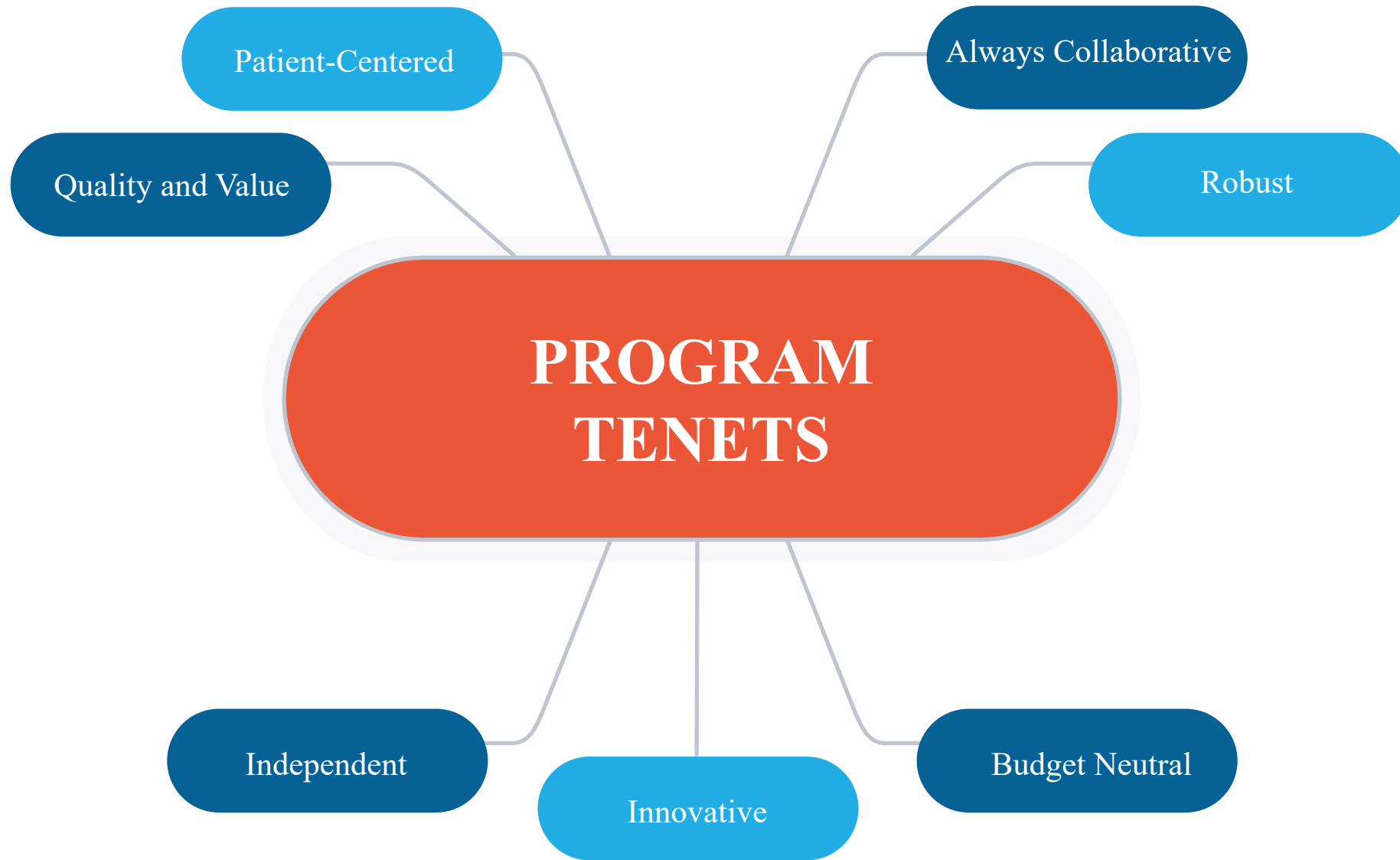
Current accreditation programs are pricey and typically require assistance from an outside consultant at an additional cost

Multiple requests for CoE MIP accreditation program for multi-specialty pharmacies with oncology focus

NCODA Center of Excellence Medically Integrated Multi-Specialty Pharmacy Accreditation Program

- First and Only Accreditation Program Built for Medically Integrated Multi-Specialty Pharmacies
- Built and compliant with **ASCO/NCODA Patient-Centered Standards** for Medically Integrated Dispensing
- Focused on **enhanced integrated patient care** and **quality of services**







**The NCODA CoE MIP
Accreditation Program is
designed to meet the four
goals of the
Quadruple Aim**



Accreditation Standards Overview

1.1 Patient Relationships

- ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- ✓ Patient access to MIP team
- ✓ Contingency planning to ensure continuity of services during an emergency

1.2 Patient Evaluation and Education

- ✓ Patient Evaluation prior to initiation of therapy
- ✓ Formalized patient education

1.3 Adherence and Persistence

- ✓ Measuring and monitoring patient adherence
- ✓ Addressing non-adherence

1.4 Safety

- ✓ Identity verification
- ✓ Drug utilization review
- ✓ Medication stability during shipping
- ✓ Labeling

1.5 Refilling of Prescriptions

- ✓ Refill requirements
- ✓ Discontinuation of Treatment
- ✓ Interventions

1.6 Documentation

- ✓ Patient record requirements

1.7 Benefits Investigation

- ✓ Benefits investigation process
- ✓ Financial assistance/support

1.8 Medication Disposal

- ✓ Patient and MIP disposal of medications

1.9 Patient Satisfaction

- ✓ Patient satisfaction
- ✓ Complaint process

Accreditation Standards Overview (Cont.)

FE 1.1 Mission Statement

- ✓ Mission Statement requirements

FE 1.2 Organization Management

- ✓ Organizational chart
- ✓ Employee management

FE 1.3 Business Plan

- ✓ Practice scope and limitations

FE 1.4 Operational Elements

- ✓ Practice workflow
- ✓ Billing and claims
- ✓ Audit preparation and readiness Regulatory compliance
- ✓ Reporting of violations
- ✓ Addressing third party audits

FE 1.5 Communication Plan

- ✓ Marketing and communication materials
- ✓ Coordination of care

FE 1.6 Continuous Quality Improvement

- ✓ Continuous Quality Improvement (CQI) Program
- ✓ CQI Committee

FE 1.7 Electronic Systems Infrastructure

- ✓ Integration of systems
- ✓ Protection of PHI

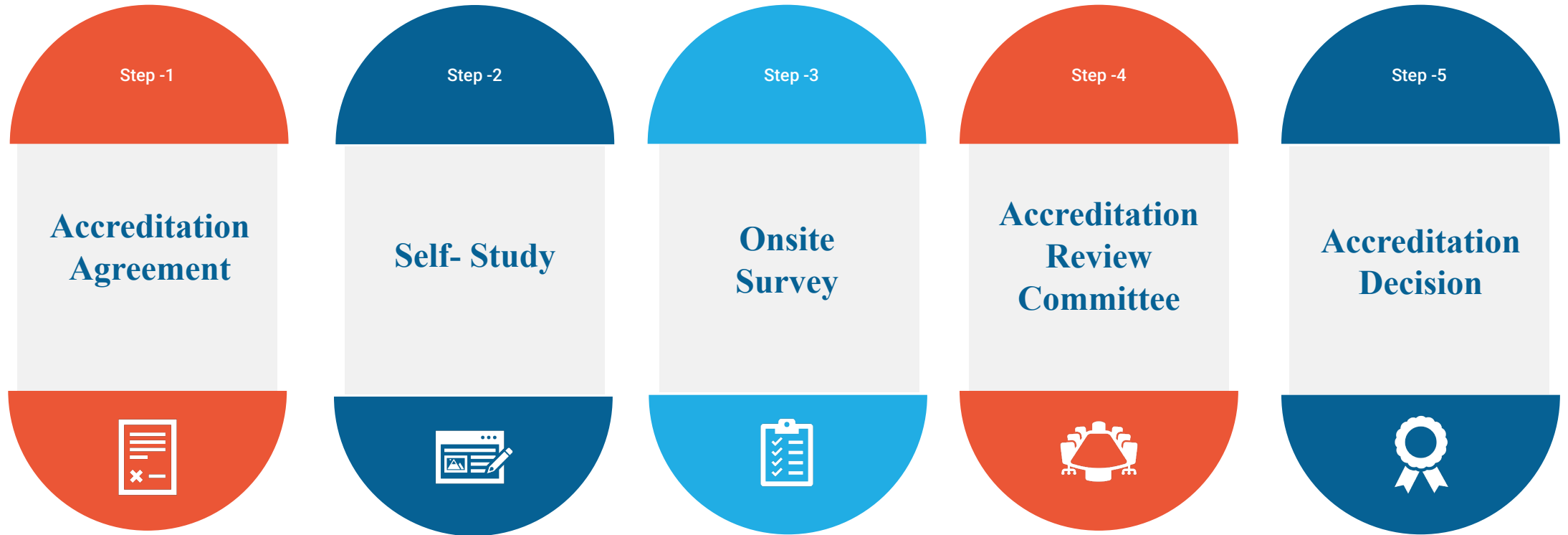
FE 1.8 Handling of Medications

- ✓ Inventory
- ✓ Medication storage
- ✓ Handling of hazardous drugs and materials
- ✓ Handling of controlled substances
- ✓ Medication handling for patients

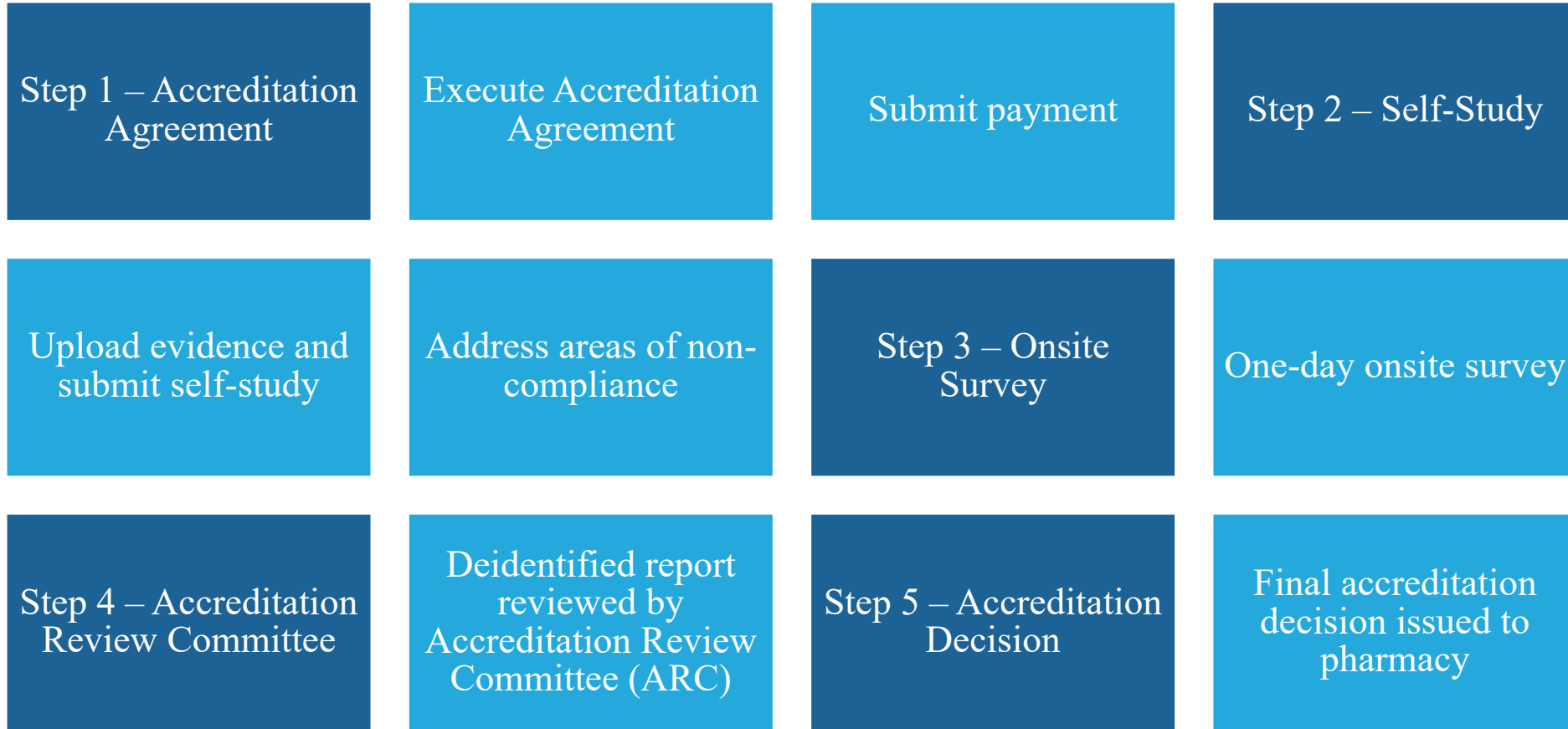
FE 1.9 Adverse Drug Reactions

- ✓ Documenting, addressing, and reporting ADRs

Accreditation Process



Accreditation Process (Cont.)



The accreditation process will take 8-12 months.

What Sets Us Apart?

First and Only accreditation program designed specifically for medically integrated multi-specialty pharmacies with oncology focus

Eliminates clinical fragmentation through seamless coordination with the patients Care Plan Protocol

Patient-centered standards without the presence of administrative burdens

Innovative standards specifically designed to improve patient outcomes, enhance quality of services, and decrease costs

Dedicated ongoing support eliminates the need for costly accreditation consultant

Accreditation Tools and Resources developed / reviewed by practicing pharmacists

