



No medically integrated pharmacy accreditation programs!

Other accreditation programs are designed for mail order pharmacies and include burdensome requirements to address lack of EMR access

WHY?

Current accreditation programs are pricey and typically require assistance from an outside consultant at an additional cost Only one oncology accreditation program on the market that is not available unless combined with general mail order/specialty pharmacy accreditation



## NCODA Center of Excellence Medically Integrated Pharmacy Accreditation Program

- First and Only Accreditation Program Built for Medically Integrated Cancer Care
- ➤ Built and compliant with ASCO/NCODA Patient-Centered Standards for Medically Integrated Dispensing
- > Focused on enhanced integrated patient care and quality of services
- Supports Going Beyond the First Fill
- ➤ Recognized by industry for value

  Prime Therapeutics' IntegratedRx® preferred accreditation





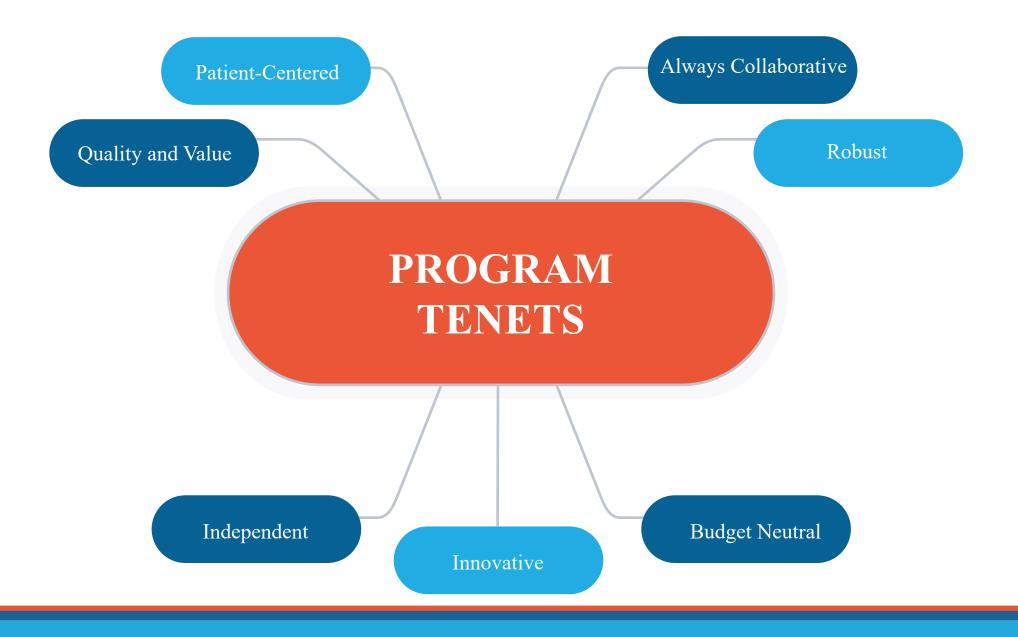
## Prime Therapeutics Pilot Outcomes

- >Improved medication adherence (95% PDC vs. market avg. of 80%)
- >Reduced waste through improved cost avoidance (15% reduction in waste)
- >Shortened medication fill times (80% reduction 16 HR to 3 HR)

Going Beyond the First Fill = Improved patient outcomes!

**Source:** Prime Therapeutics Presentation. NCODA Fall Summit (Oct 2021).









The NCODA CoE MIP
Accreditation Program is
designed to meet the four
goals of the
Quadruple Aim





## **Accreditation Standards Overview**

### 1.1 Patient Relationships

- ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- ✓ Patient access to MIP team
- ✓ Contingency planning to ensure continuity of services during an emergency

#### 1.2 Patient Evaluation and Education

- ✓ Patient Evaluation prior to initiation of therapy
- ✓ Formalized patient education

#### 1.3 Adherence and Persistence

- ✓ Measuring and monitoring patient adherence
- ✓ Addressing non-adherence

### 1.4 Safety

- ✓ Identity verification
- ✓ Drug utilization review
- ✓ Medication stability during shipping
- ✓ Labeling

## 1.5 Refilling of Prescriptions

- ✓ Refill requirements
- ✓ Discontinuation of Treatment
- ✓ Interventions

#### 1.6 Documentation

✓ Patient record requirements

### 1.7 Benefits Investigation

- ✓ Benefits investigation process
- ✓ Financial assistance/support

## 1.8 Medication Disposal

✓ Patient and MIP disposal of medications

#### 1.9 Patient Satisfaction

- ✓ Patient satisfaction
- ✓ Complaint process



# Accreditation Standards Overview (Cont.)

#### **FE 1.1 Mission Statement**

✓ Mission Statement requirements

## **FE 1.2 Organization Management**

- ✓ Organizational chart
- ✓ Employee management

#### FE 1.3 Business Plan

✓ Practice scope and limitations

### **FE 1.4 Operational Elements**

- ✓ Practice workflow
- ✓ Billing and claims
- ✓ Audit preparation and readiness Regulatory compliance
- ✓ Reporting of violations
- ✓ Addressing third party audits

#### FE 1.5 Communication Plan

- ✓ Marketing and communication materials
- ✓ Coordination of care

## **FE 1.6 Continuous Quality Improvement**

- ✓ Continuous Quality Improvement (CQI) Program
- ✓ COI Committee

## **FE 1.7 Electronic Systems Infrastructure**

- ✓ Integration of systems
- ✓ Protection of PHI

## **FE 1.8 Handling of Medications**

- ✓ Inventory
- ✓ Medication storage
- ✓ Handling of hazardous drugs and materials
- ✓ Handling of controlled substances
- ✓ Medication handling for patients

### **FE 1.9 Adverse Drug Reactions**

✓ Documenting, addressing, and reporting ADRs



## **Accreditation Process**





# Accreditation Process (Cont.)

Step 1 – Accreditation Agreement

Execute Accreditation Agreement

Submit payment

Step 2 – Self-Study

Upload evidence and submit self-study

Address areas of noncompliance Step 3 – Onsite Survey

One-day onsite survey

Step 4 – Accreditation Review Committee

Deidentified report reviewed by Accreditation Review Committee (ARC)

Step 5 – Accreditation Decision

Final accreditation decision issued to pharmacy

The accreditation process will take 8-12 months.



## What Sets Us Apart?

First and Only accreditation program designed specifically for medically integrated pharmacies dispensing oral oncolytics

Fliminates clinical fragmentation through seamless coordination with the patients Clinical Pathway and Care Plan Protocol

Patient-centered standards without the presence of administrative burdens

Innovative standards
specifically designed to
improve patient outcomes,
enhance quality of services, and
decrease costs

**Dedicated ongoing support** eliminates the need for costly accreditation consultant

Accreditation Tools and Resources developed / reviewed by practicing oncology pharmacists



