Multi-Specialty Accreditation
NCODA Center of Excellence (CoE) Medically Integrated Multi-Specialty Pharmacy Accreditation Program

- First and Only Accreditation Program Built for Medically Integrated Multi-Specialty Pharmacies

- Built and compliant with ASCO/NCODA Patient-Centered Standards for Medically Integrated Dispensing

- Focused on enhanced integrated patient care and quality of services
No medically integrated pharmacy accreditation options

Other accreditation programs are designed for mail order pharmacies and include burdensome requirements to address lack of EMR access

Current accreditation programs are pricey and typically require assistance from an outside consultant at an additional cost
## What Sets Us Apart?

| **First and Only** accreditation program designed specifically for medically integrated multi-specialty pharmacies |
| **Eliminates clinical fragmentation** through seamless coordination with the patients Care Plan Protocol |
| **Patient-centered standards** without the presence of administrative burdens |
| **Innovative standards** specifically designed to improve patient outcomes, enhance quality of services, and decrease costs |
| **Dedicated ongoing support** eliminates the need for costly accreditation consultant |
| **Accreditation Tools and Resources** developed / reviewed by practicing pharmacists |
The NCODA CoE Medically Integrated Multi-Specialty Accreditation Program is designed to meet the four goals of the Quadruple Aim:

- Improved Patient Experience
- Better Outcomes
- Improved Clinician Experience
- Lower Costs
Accreditation Standards Overview

1. **Patient Relationships**
   - ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
   - ✓ Patient access to MIP team
   - ✓ Contingency planning to ensure continuity of services during an emergency

2. **Patient Evaluation and Education**
   - ✓ Patient Evaluation prior to initiation of therapy
   - ✓ Formalized patient education

3. **Adherence and Persistence**
   - ✓ Measuring and monitoring patient adherence
   - ✓ Addressing non-adherence

4. **Safety**
   - ✓ Identity verification
   - ✓ Drug utilization review
   - ✓ Medication stability during shipping
   - ✓ Labeling

5. **Refilling of Prescriptions**
   - ✓ Refill requirements
   - ✓ Discontinuation of Treatment
   - ✓ Interventions

6. **Documentation**
   - ✓ Patient record requirements

7. **Benefits Investigation**
   - ✓ Benefits investigation process
   - ✓ Financial assistance/support

8. **Medication Disposal**
   - ✓ Patient and MIP disposal of medications

9. **Patient Satisfaction**
   - ✓ Patient satisfaction
   - ✓ Complaint process
Accreditation Standards Overview (Cont.)

- **FE 1.1 Mission Statement**
  ✓ Mission Statement requirements

- **FE 1.2 Organization Management**
  ✓ Organizational chart
  ✓ Employee management

- **FE 1.3 Business Plan**
  ✓ Practice scope and limitations

- **FE 1.4 Operational Elements**
  ✓ Practice workflow
  ✓ Billing and claims
  ✓ Audit preparation and readiness Regulatory compliance
  ✓ Reporting of violations
  ✓ Addressing third party audits

- **FE 1.5 Communication Plan**
  ✓ Marketing and communication materials
  ✓ Coordination of care

- **FE 1.6 Continuous Quality Improvement**
  ✓ Continuous Quality Improvement (CQI) Program
  ✓ CQI Committee

- **FE 1.7 Electronic Systems Infrastructure**
  ✓ Integration of systems
  ✓ Protection of PHI

- **FE 1.8 Handling of Medications**
  ✓ Inventory
  ✓ Medication storage
  ✓ Handling of hazardous drugs and materials
  ✓ Handling of controlled substances
  ✓ Medication handling for patients

- **FE 1.9 Adverse Drug Reactions**
  ✓ Documenting, addressing, and reporting ADRs
Accreditation Process

Step 1: Accreditation Agreement
Step 2: Self Study
Step 3: Onsite Survey
Step 4: Accreditation Review Committee
Step 5: Accreditation Decision
The accreditation process will take 8-12 months. Accreditation is awarded for three years.
Reaccreditation

6-8 months prior to the expiration of your current accreditation, a member of the accreditation team will contact you to sign a new accreditation agreement.

The reaccreditation process will include the same steps as the initial accreditation process.

Your assigned reviewer will provide guidance and support throughout the process!
Ongoing Training

Interested in pursuing NCODA accreditation?

Need a training refresher?

- NCODA offers accreditation training at each Spring Forum and Fall Summit.
- Individual accreditation training may be arranged by request.