



# Multi-Specialty Accreditation

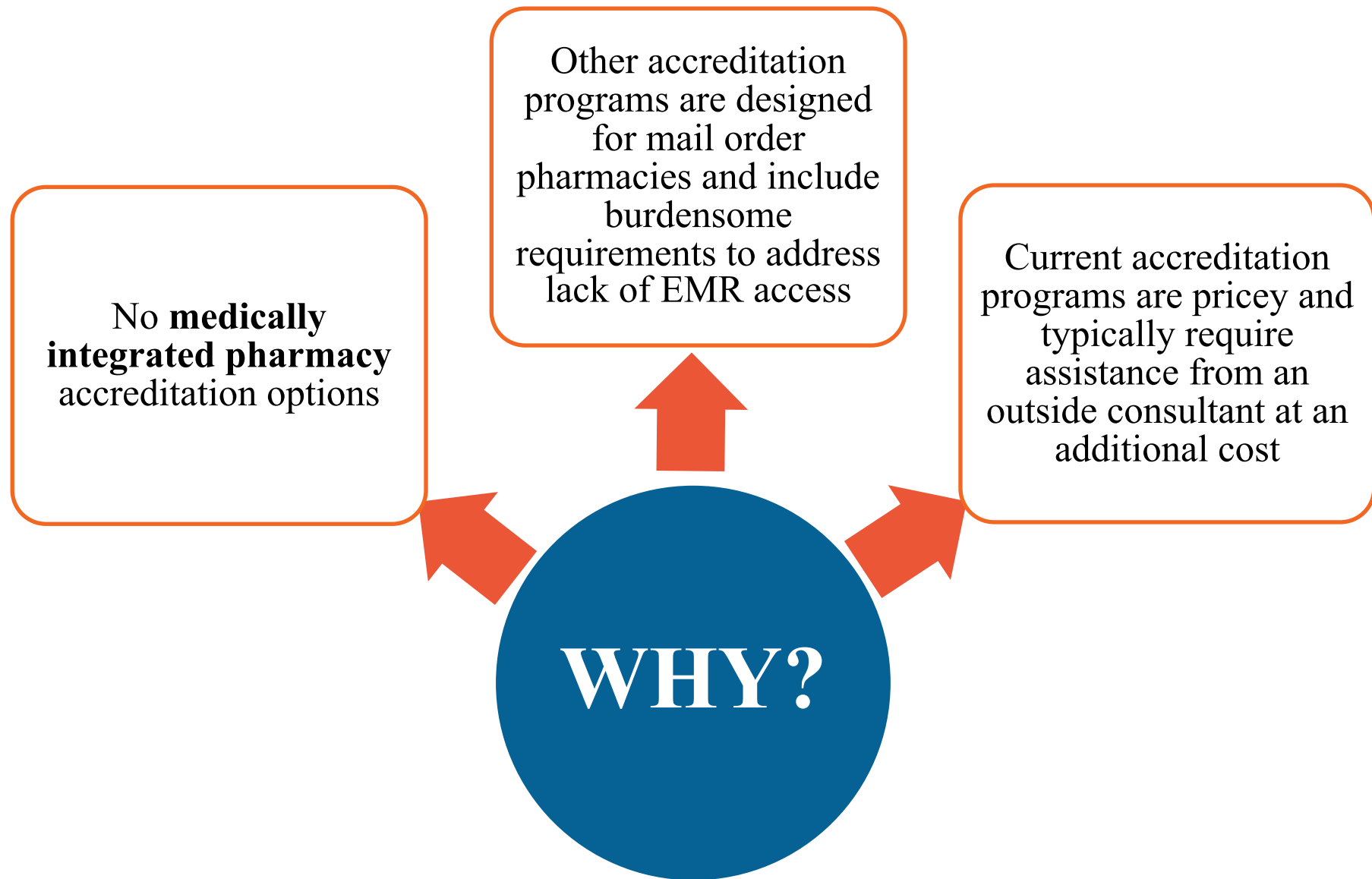


[NCODA.ORG](https://www.ncoda.org)

# NCODA Center of Excellence (CoE) Medically Integrated Multi-Specialty Pharmacy Accreditation Program

- ▶ First and Only Accreditation Program Built for Medically Integrated Multi-Specialty Pharmacies
- ▶ Built and compliant with **ASCO/NCODA Patient-Centered Standards** for Medically Integrated Dispensing
- ▶ Focused on **enhanced integrated patient care and quality of services**





# What Sets Us Apart?

**First and Only** accreditation program designed specifically for medically integrated multi-specialty pharmacies

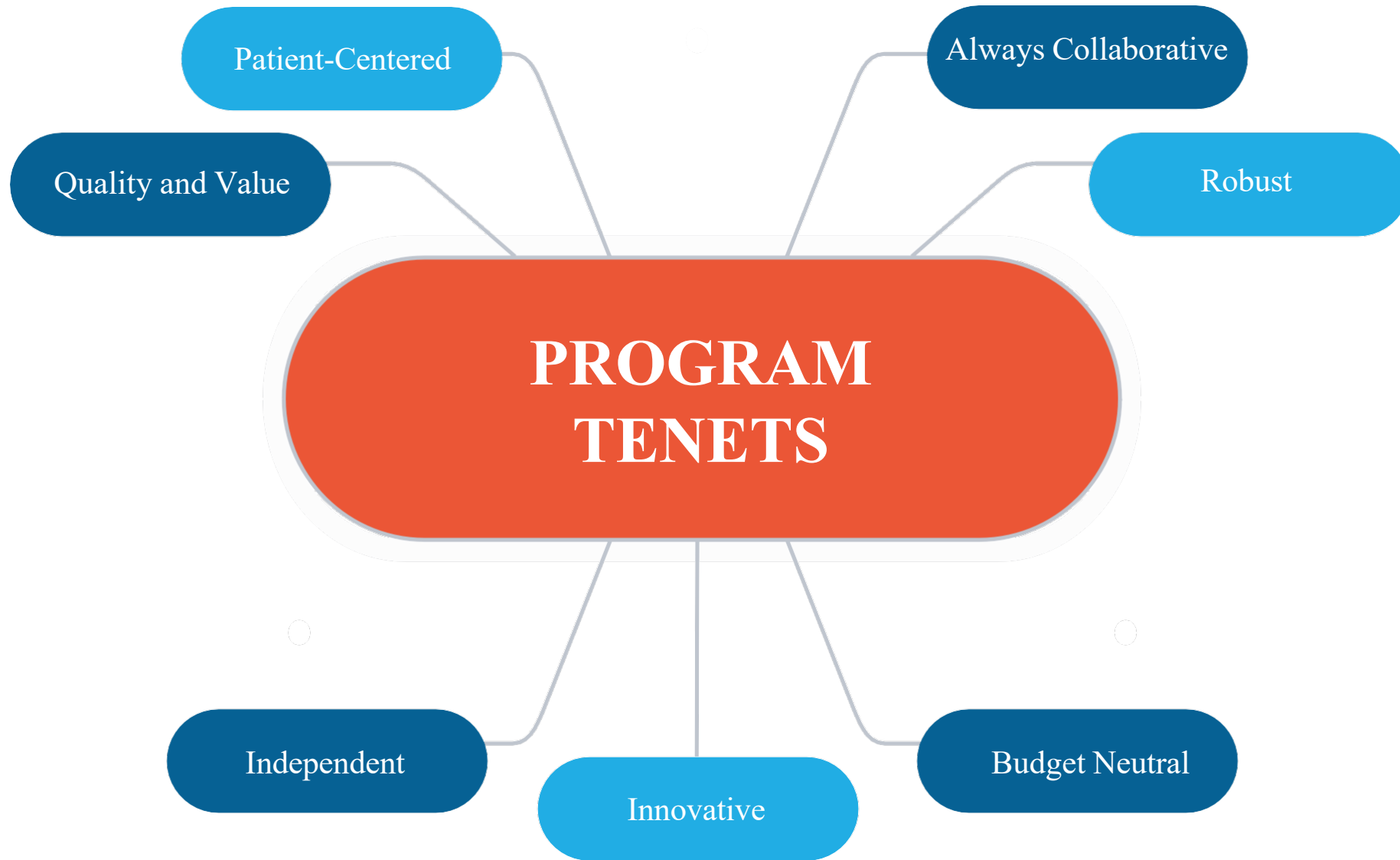
**Eliminates clinical fragmentation** through seamless coordination with the patients Care Plan Protocol

**Patient-centered standards** without the presence of administrative burdens

**Innovative standards** specifically designed to improve patient outcomes, enhance quality of services, and decrease costs

**Dedicated ongoing support** eliminates the need for costly accreditation consultant

**Accreditation Tools and Resources** developed / reviewed by practicing pharmacists





**The NCODA CoE  
Medically Integrated  
Multi-Specialty  
Accreditation Program is  
designed to meet the four  
goals of the Quadruple  
Aim**



# Accreditation Standards Overview

## 1. Patient Relationships

- ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- ✓ Patient access to MIP team
- ✓ Contingency planning to ensure continuity of services during an emergency

## 2. Patient Evaluation and Education

- ✓ Patient Evaluation prior to initiation of therapy
- ✓ Formalized patient education

## 3. Adherence and Persistence

- ✓ Measuring and monitoring patient adherence
- ✓ Addressing non-adherence

## 4. Safety

- ✓ Identity verification
- ✓ Drug utilization review
- ✓ Medication stability during shipping
- ✓ Labeling

## 5. Refilling of Prescriptions

- ✓ Refill requirements
- ✓ Discontinuation of Treatment
- ✓ Interventions

## 6. Documentation

- ✓ Patient record requirements

## 7. Benefits Investigation

- ✓ Benefits investigation process
- ✓ Financial assistance/support

## 8. Medication Disposal

- ✓ Patient and MIP disposal of medications

## 9. Patient Satisfaction

- ✓ Patient satisfaction
- ✓ Complaint process

# Accreditation Standards Overview (Cont.)

## **FE 1.1 Mission Statement**

- ✓ Mission Statement requirements

## **FE 1.2 Organization Management**

- ✓ Organizational chart
- ✓ Employee management

## **FE 1.3 Business Plan**

- ✓ Practice scope and limitations

## **FE 1.4 Operational Elements**

- ✓ Practice workflow
- ✓ Billing and claims
- ✓ Audit preparation and readiness Regulatory compliance
- ✓ Reporting of violations
- ✓ Addressing third party audits

## **FE 1.5 Communication Plan**

- ✓ Marketing and communication materials
- ✓ Coordination of care

## **FE 1.6 Continuous Quality Improvement**

- ✓ Continuous Quality Improvement (CQI) Program
- ✓ CQI Committee

## **FE 1.7 Electronic Systems Infrastructure**

- ✓ Integration of systems
- ✓ Protection of PHI

## **FE 1.8 Handling of Medications**

- ✓ Inventory
- ✓ Medication storage
- ✓ Handling of hazardous drugs and materials
- ✓ Handling of controlled substances
- ✓ Medication handling for patients

## **FE 1.9 Adverse Drug Reactions**

- ✓ Documenting, addressing, and reporting ADRs



# Accreditation Process

## Step 1

Accreditation Agreement



## Step 2

Self Study



## Step 3

Onsite Survey



## Step 4

Accreditation Review Committee

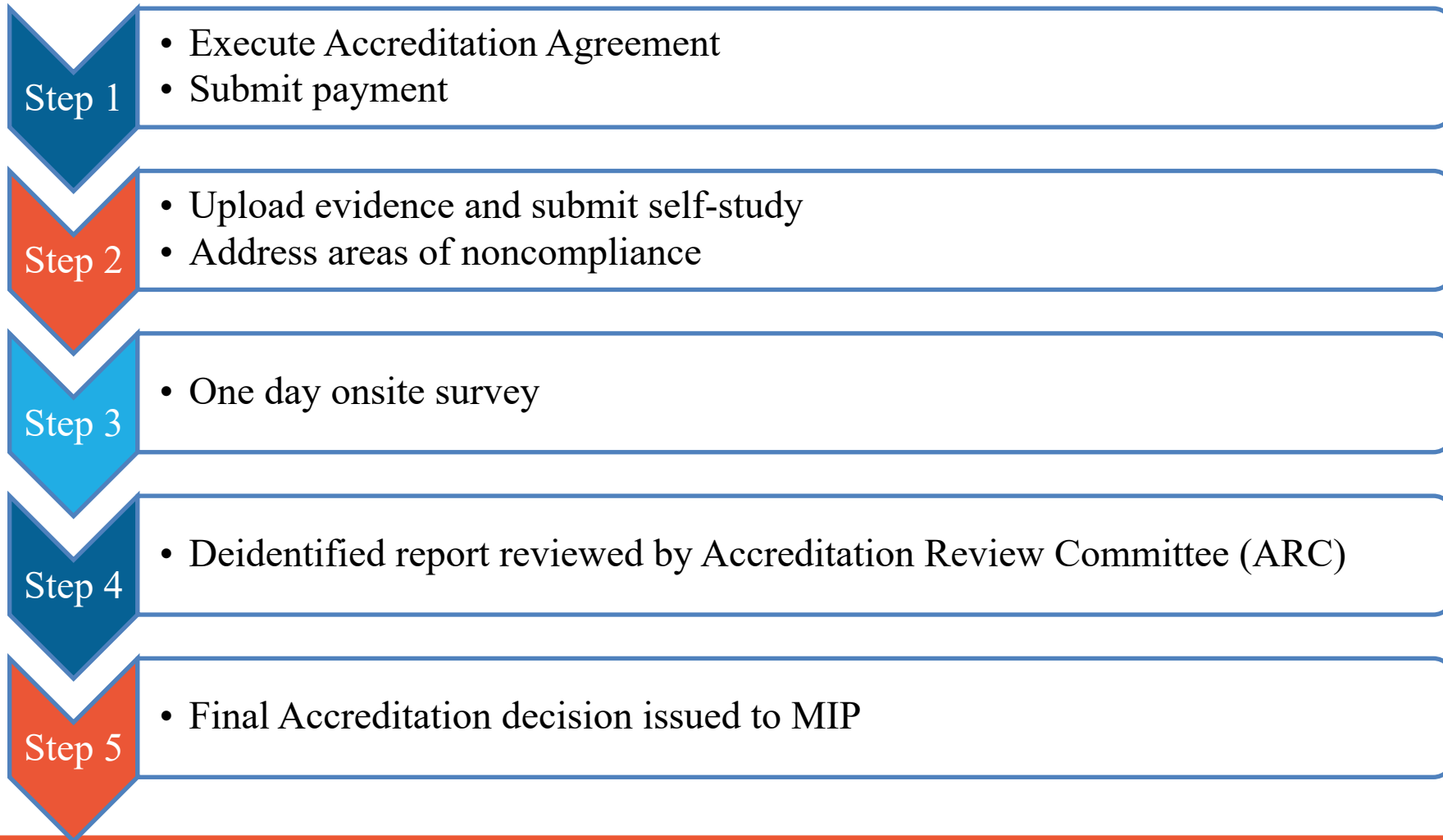


## Step 5

Accreditation Decision



# Accreditation Process (Cont.)



# Reaccreditation

6-8 months prior to the expiration of your current accreditation, a member of the accreditation team will contact you to sign a new accreditation agreement.

The reaccreditation process will include the same steps as the initial accreditation process.

Your assigned reviewer will provide guidance and support throughout the process!

# Ongoing Training

**Interested in pursuing NCODA accreditation?**

**Need a training refresher?**

- NCODA offers accreditation training at each Spring Forum and Fall Summit.
- Individual accreditation training may be arranged by request.

