



Multi-Specialty with Oncology Focus Accreditation

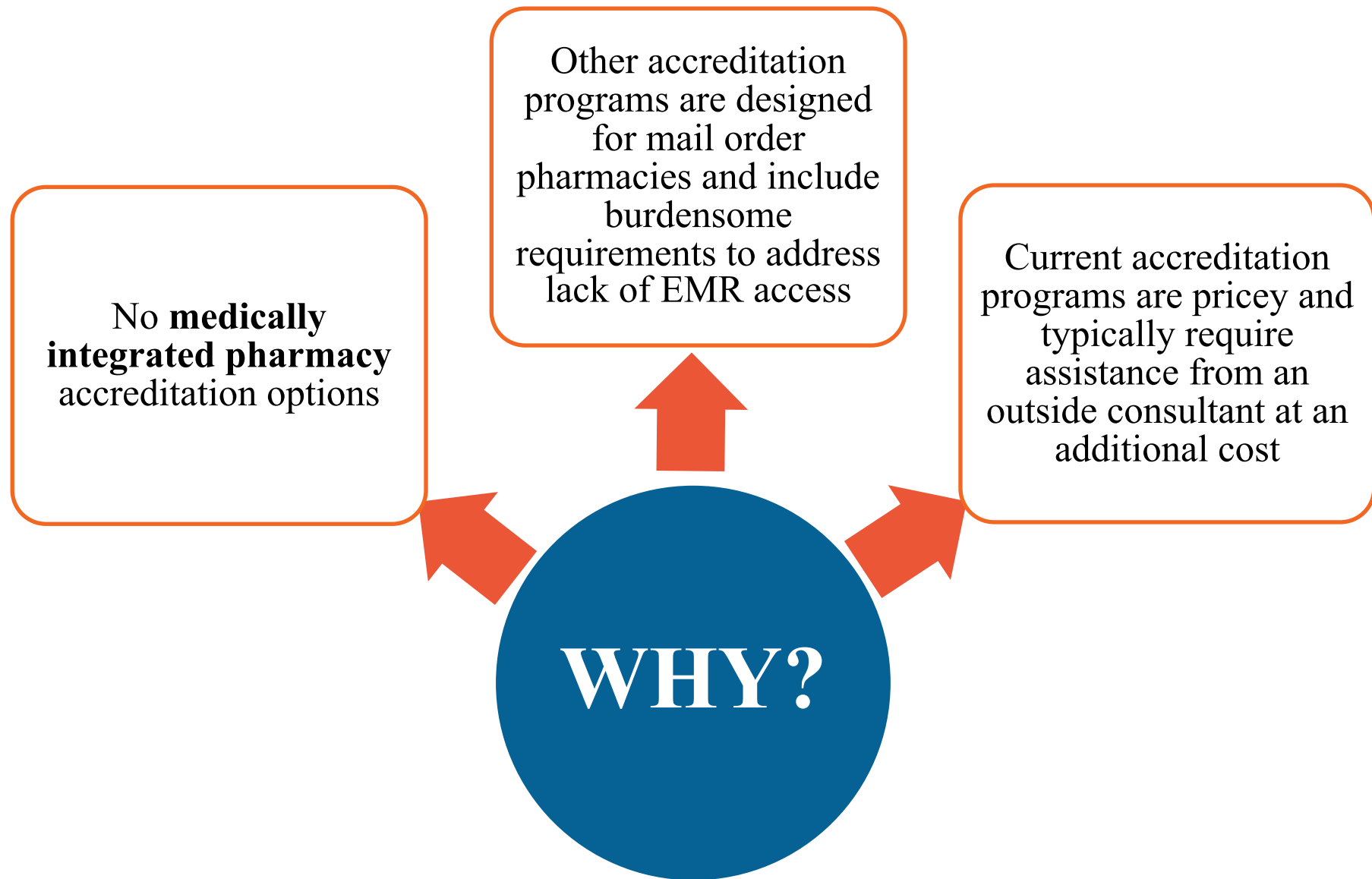


NCODA.ORG

NCODA Center of Excellence (CoE) Medically Integrated Multi-Specialty with Oncology Focus Pharmacy Accreditation Program

- ▶ First and Only Accreditation Program Built for Medically Integrated Multi-Specialty Pharmacies with a Significant Oral Oncology Patient Population
- ▶ Built and compliant with **ASCO/NCODA Patient-Centered Standards** for Medically Integrated Dispensing
- ▶ Focused on **enhanced integrated patient care and quality of services**





What Sets Us Apart?

First and Only accreditation program designed specifically for medically integrated multi-specialty pharmacies with oncology focus

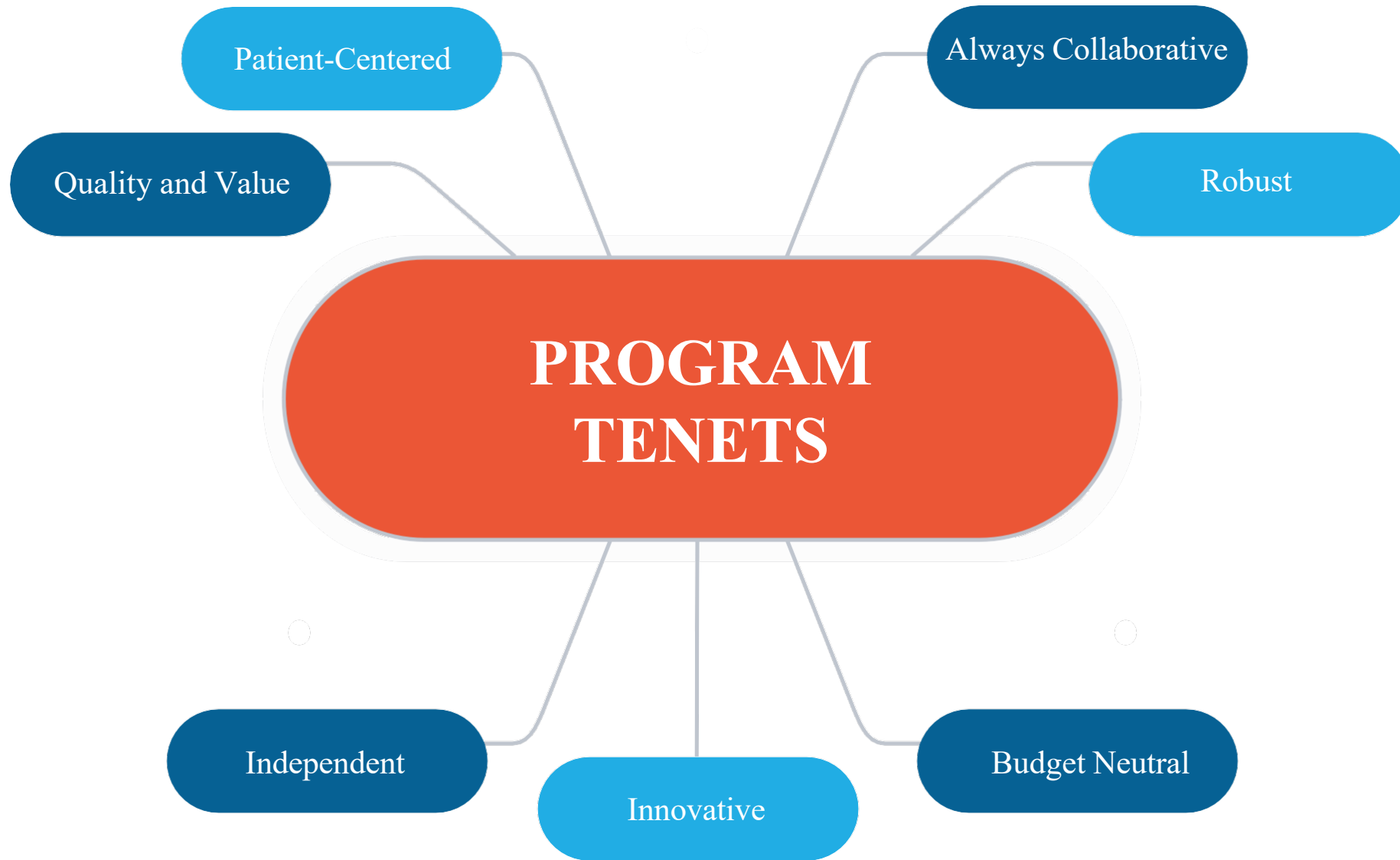
Eliminates clinical fragmentation through seamless coordination with the patients Care Plan Protocol

Patient-centered standards without the presence of administrative burdens

Innovative standards specifically designed to improve patient outcomes, enhance quality of services, and decrease costs

Dedicated ongoing support eliminates the need for costly accreditation consultant

Accreditation Tools and Resources developed / reviewed by practicing pharmacists





The NCODA CoE Medically Integrated Multi-Specialty with Oncology Focus Accreditation Program is designed to meet the four goals of the Quadruple Aim



Accreditation Standards Overview

1. Patient Relationships

- ✓ Written and verbal communication with patients, caregivers, prescribers, and other stakeholders
- ✓ Patient access to MIP team
- ✓ Contingency planning to ensure continuity of services during an emergency

2. Patient Evaluation and Education

- ✓ Patient Evaluation prior to initiation of therapy
- ✓ Formalized patient education

3. Adherence and Persistence

- ✓ Measuring and monitoring patient adherence
- ✓ Addressing non-adherence

4. Safety

- ✓ Identity verification
- ✓ Drug utilization review
- ✓ Medication stability during shipping
- ✓ Labeling

5. Refilling of Prescriptions

- ✓ Refill requirements
- ✓ Discontinuation of Treatment
- ✓ Interventions

6. Documentation

- ✓ Patient record requirements

7. Benefits Investigation

- ✓ Benefits investigation process
- ✓ Financial assistance/support

8. Medication Disposal

- ✓ Patient and MIP disposal of medications

9. Patient Satisfaction

- ✓ Patient satisfaction
- ✓ Complaint process

Accreditation Standards Overview (Cont.)

FE 1.1 Mission Statement

- ✓ Mission Statement requirements

FE 1.2 Organization Management

- ✓ Organizational chart
- ✓ Employee management

FE 1.3 Business Plan

- ✓ Practice scope and limitations

FE 1.4 Operational Elements

- ✓ Practice workflow
- ✓ Billing and claims
- ✓ Audit preparation and readiness Regulatory compliance
- ✓ Reporting of violations
- ✓ Addressing third party audits

FE 1.5 Communication Plan

- ✓ Marketing and communication materials
- ✓ Coordination of care

FE 1.6 Continuous Quality Improvement

- ✓ Continuous Quality Improvement (CQI) Program
- ✓ CQI Committee

FE 1.7 Electronic Systems Infrastructure

- ✓ Integration of systems
- ✓ Protection of PHI

FE 1.8 Handling of Medications

- ✓ Inventory
- ✓ Medication storage
- ✓ Handling of hazardous drugs and materials
- ✓ Handling of controlled substances
- ✓ Medication handling for patients

FE 1.9 Adverse Drug Reactions

- ✓ Documenting, addressing, and reporting ADRs

Accreditation Process

Step 1

Accreditation Agreement



Step 2

Self Study



Step 3

Onsite Survey



Step 4

Accreditation Review Committee

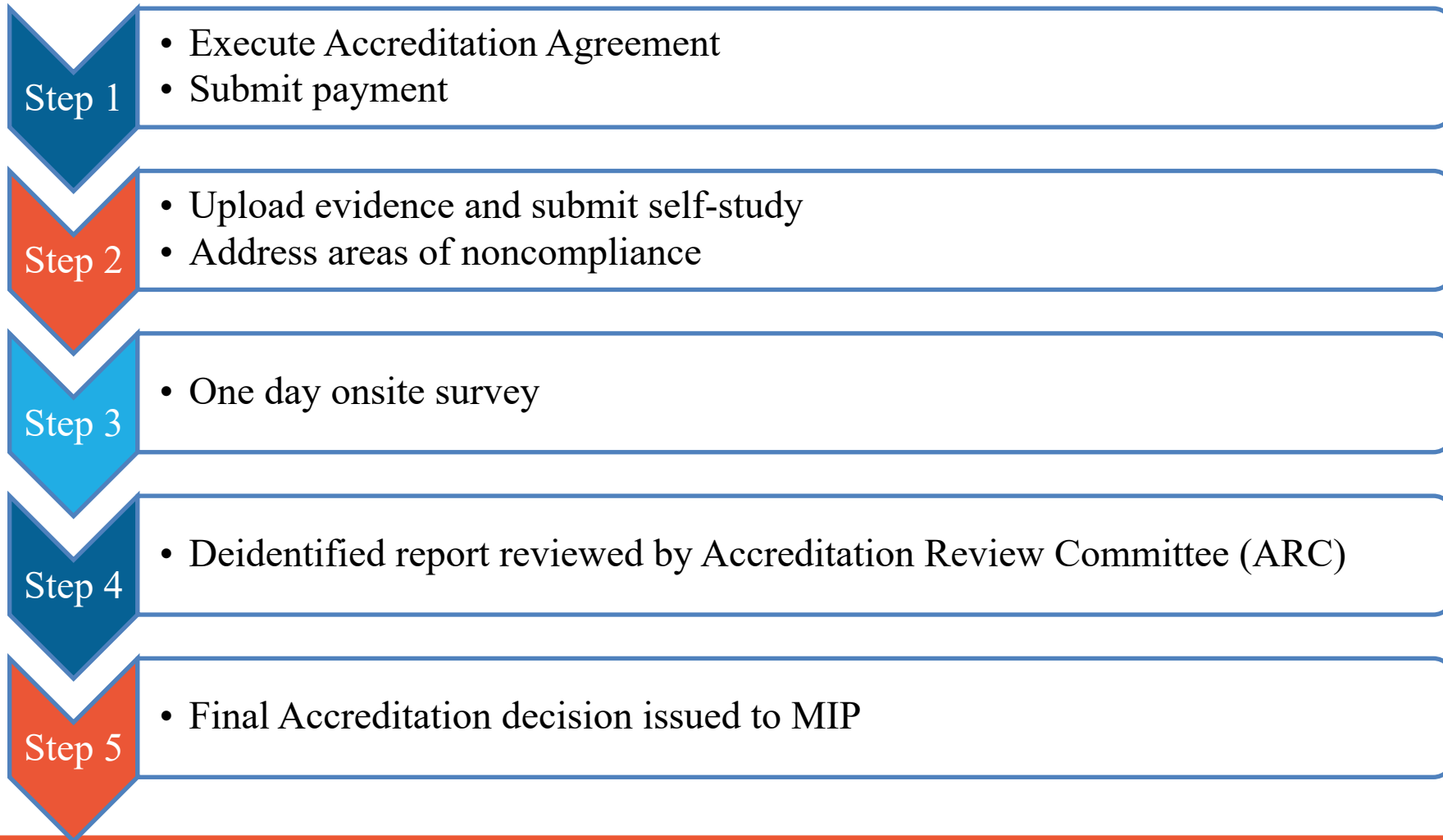


Step 5

Accreditation Decision



Accreditation Process (Cont.)



Reaccreditation

6-8 months prior to the expiration of your current accreditation, a member of the accreditation team will contact you to sign a new accreditation agreement.

The reaccreditation process will include the same steps as the initial accreditation process.

Your assigned reviewer will provide guidance and support throughout the process!

Ongoing Training

Interested in pursuing NCODA accreditation?

Need a training refresher?

- NCODA offers accreditation training at each Spring Forum and Fall Summit.
- Individual accreditation training may be arranged by request.

