Medically Integrated Dispensing: A Technician's Perspective

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On The Rise

From 2010-2019, Hospital-Integrated Practices Increased by 151%

From 2010-2019, Community Oncologists, Not Affiliated With A Hospital, Increased 272%

The Process from CCI to MSP

- Patient Seen By Provider @ CCI
  - Treatment plan entered
  - F/U & Tox Checks

- CCI RN Sends Test Claim to Oncology CPHT
  - Test claim establishes: Coverage, Auth, Assistance needed? Which Pharmacy?

- Script Sent To MSP
  - Pre-Enroll Patient
  - Schedule 1st Fill
  - New Start Consult w/ RPh & RN

- 1st Fill & Refills
  - Pick up @ MSP
  - RH Courier to home/work/etc.
  - UPS

- Help For Patient’s:• CCI Navigators available Mon-Fri
• MSP RPh On-Call 24/7

Oncology Pharmacy Specialist Duties

- In-House Benefits Investigation
- Assist in financial toxicity to CCI patients
  - Maintain Oral Chemo Grant Spreadsheet
  - Monitor Low Balances & Exp dates
  - Apply/Re-enroll, when applicable
- Oral chemo refill for patients
- Facilitate communication between MSP & CCI

Source: Kanter et al. JCO Oncology Practice 2022: https://ascopubs.org/doi/full/10.1200/OP.22.00136