

Collaborating for Patient-Centered Care

The Oral Anticancer Medication Care Compass: A Joint Resource from NCODA and ONS



Mary K Anderson, BSN, RN, OCN | Elizabeth Bettencourt, MSN, RN, OCN | David Borrone, RPh
Kristine LeFebvre, DNP, RN, NPD-BC, AOCN | Megan May, PharmD, BCOP, FHOPA, FAPO | Gillian Milton, RN, BSc,

Background

- Caring for individuals taking OAMs presents unique challenges
- Navigating OAM complexities requires a proactive interprofessional approach
- Despite structured frameworks and professional standards, oncology practices continue to be challenged to implement proactive processes that engage multiple stakeholders

Clinical Significance

- Without strong interprofessional coordination, patients taking OAM risk “falling through the cracks”
- NCODA & ONS partnered to create the OAM Care Compass
- Goal to develop toolkit that promotes collaboration and provide practical support for OAM management.

Reference(s)

Anderson MK, Bettencourt EB, LeFebvre KB. Defining the role and responsibilities of the oral anticancer medication nurse navigator. *Semin Oncol Nurs*. 2024. doi:10.1016/j.soncn.2024.151582
Sivakumaran K, Ginex PK, Waseem H, et al. Domains of structured oral anticancer medication programs: a scoping review. *Oncol Nurs Forum*. 2022;49(4):296-306. doi:10.1188/22.ONF.296-306

Discovery Phase

ONS and NCODA Interdisciplinary panel 10 OAM Subject Matter Experts

Identified Key Phases of OAM management:

- Treatment Planning
- Prescribing
- Patient Education & Consent
- Adherence Risk Assessment
- Prior Authorization
- Financial Assistance
- Pharmacist Counseling
- Drug Delivery
- Monitoring and Results Review
- Clinician Contact
- Proactive Outreach
- Adherence Monitoring
- Toxicity Monitoring

Oral Anticancer Medication Care Compass

A comprehensive and collaborative resource offering support tools and guidance to navigate every step of the patient care journey.



Resource Identification

- Mapped touchpoints and best practices across OAM care phases
- Identified common barriers to implementation
- Outlined resources currently in use within practice settings
- Highlighted additional resources needed but not yet available

What we Created

- PQI: Process Mapping
- PQI Supplement: OAM Workflow Analysis Tool
- Patient Education Blueprint
- Toxicity Grading Activity
- Special Pharmacy & PAP Contact Directory
- Template
- Assessing and Addressing Adherence Blueprint

Resource Development

Resources created in the OAM Care Compass

- Living documents that can evolve with the needs of the oncology community
- Designed to help practices:
 - ✓ Analyze current processes
 - ✓ Design effective workflows
 - ✓ Enhance patient education
 - ✓ Improve outcomes through standardized, high-quality care.

Oral Anticancer Medication (OAM) Workflow Analysis

Practice/Facility	Date:		
TREATMENT PLANNING & VERIFICATION			
Key Juncture/Touchpoint	YES	Owner	NO
Treatment Plan Order • Second verification per regulatory standards • Pathologic confirmation and Next-Generation Sequencing test review • Baseline laboratory screening completed and reviewed • Licensed practitioner signature			
Medication Reconciliation			
Drug interaction screening			
Disease interaction screening			
Allergy review			
Expert Recommendations:			
☐ Determine how staff will be notified of new treatment plan.			
☐ Counsel patient early regarding acquisition process and expectations for education session and informed consent.			
☐ Build electronic treatment plans, considering how treatment plan will be maintained: dates kept current, orders up to date, monitoring appointments scheduled and released.			
☐ Treatment plan verification includes confirmation that all supportive medications are prescribed.			
☐ Baseline labs to be reviewed upon treatment plan verification, including but not limited to, renal and hepatic screening, fertility, and pregnancy status.			